



Mobile Global Health Initiatives

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Texting4Health: Using SMS to Motivate Behavior Change

Session II - The Convergence of Mobile Health and Public Health

Stanford University, Palo Alto, California - February 29, 2008



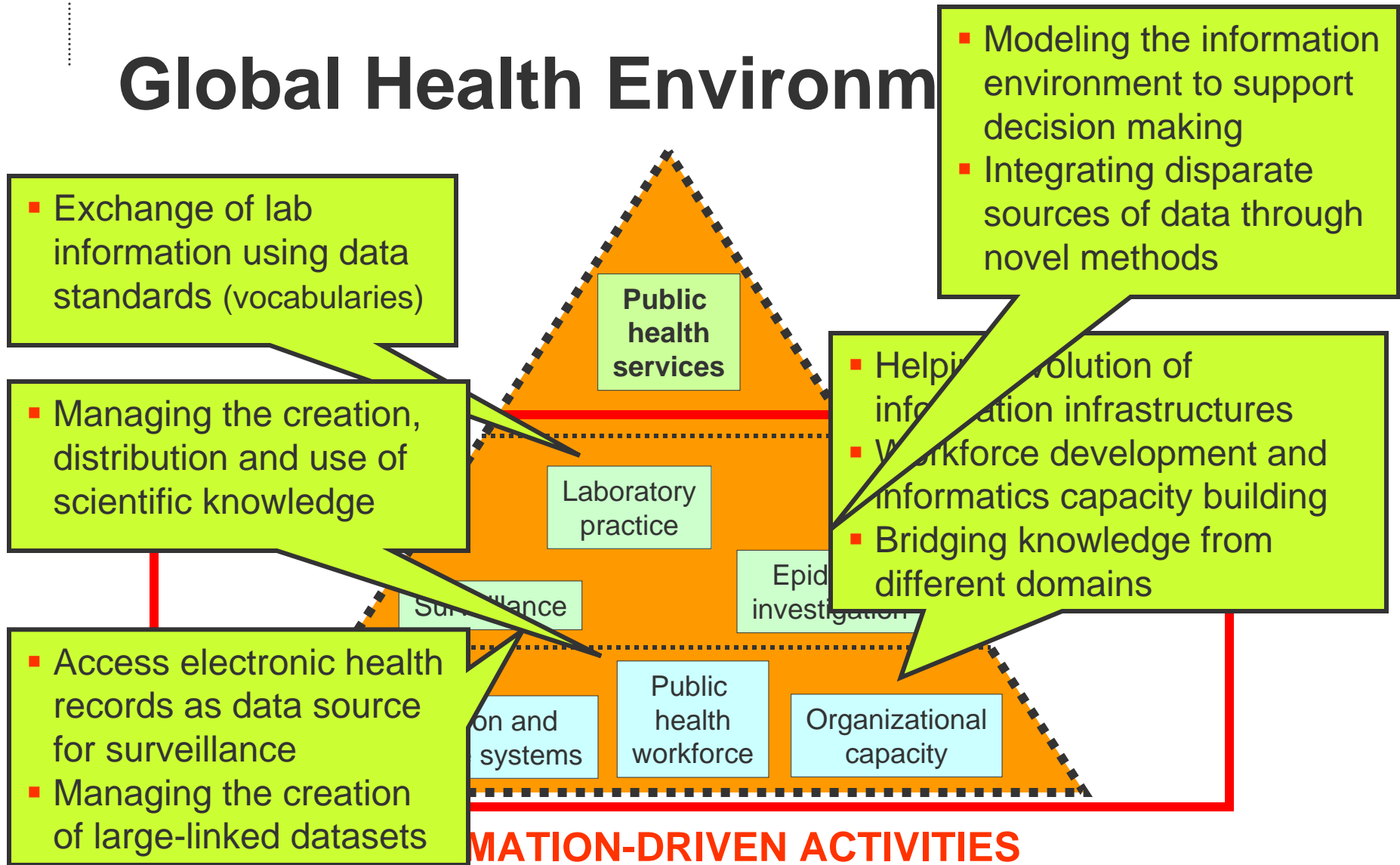
Global Health

Information Pyramid

(Ideal v/s Actual needs a separate discussion)



Global Health Environm



Baker EL, Potter MA, Jones DL. On public health infrastructure and our nation's health. *Annu. Rev. Public Health*. 2005; 26:303-18. ; Slide Source: Modified after, Tolentino, H. 2006.



Global Health & Major Data Collection Activities



Mobile Global Health Initiatives

- Public Health Data Collection
 - Surveys
 - (Regular/Irregular Short/Extended)
 - Surveillance/Laboratory
 - (Routine/Syndromic; Active/Passive)



Global Health Landscape

Example of Health Information Systems In Developing Countries

*Appropriateness of SMS Application Development
Depends on Host Country Capacity & Public Health Purpose*





PH Surveillance Data Gathering



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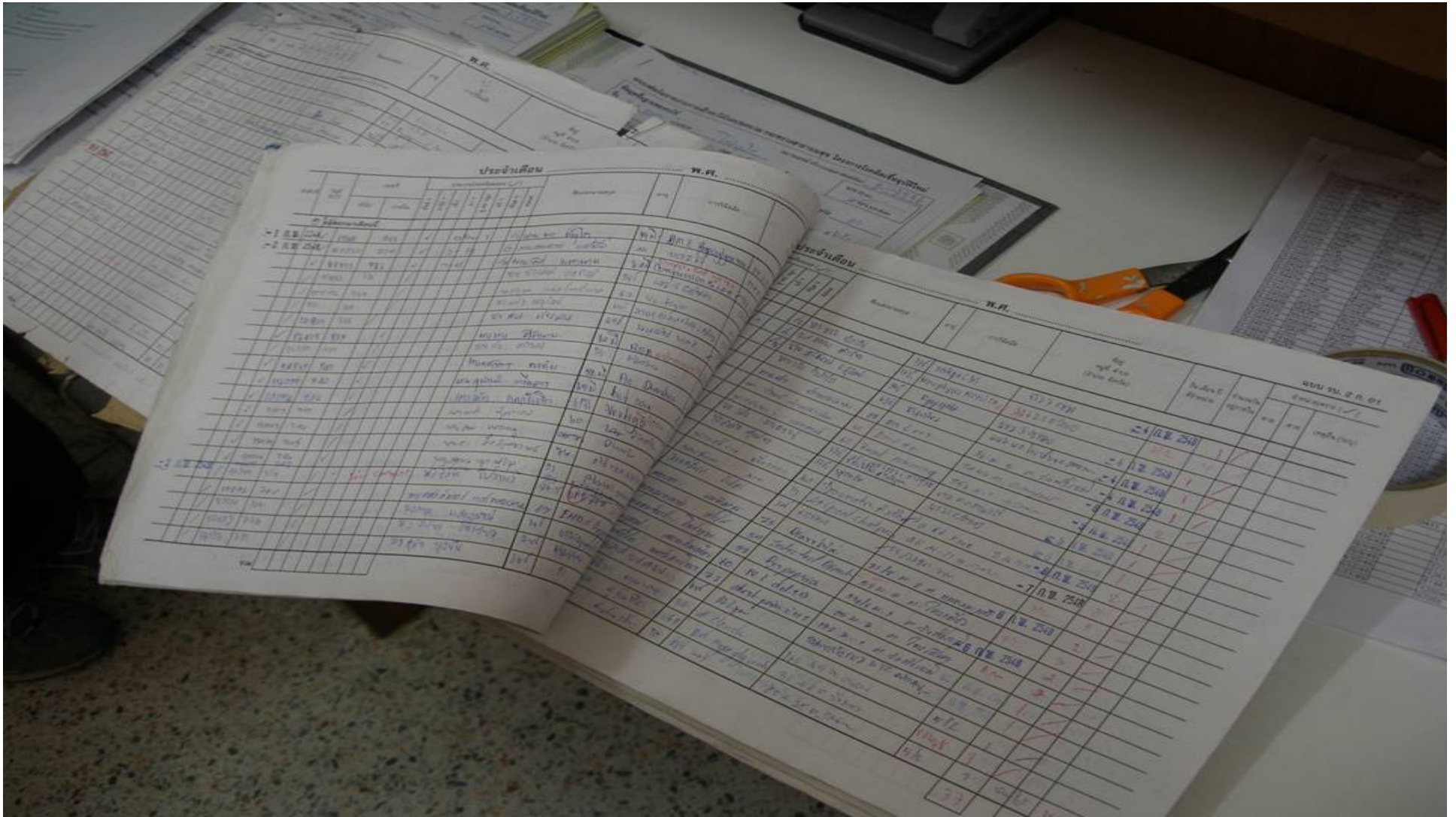


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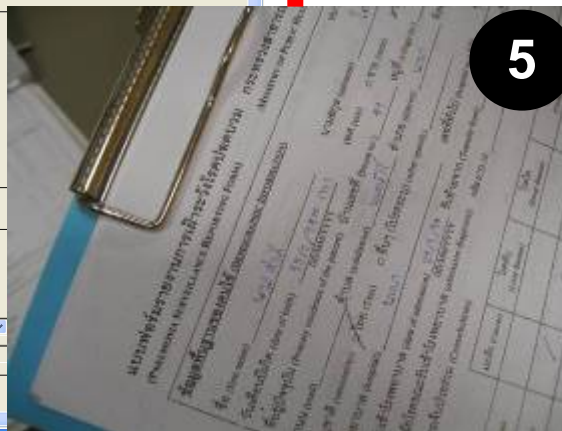
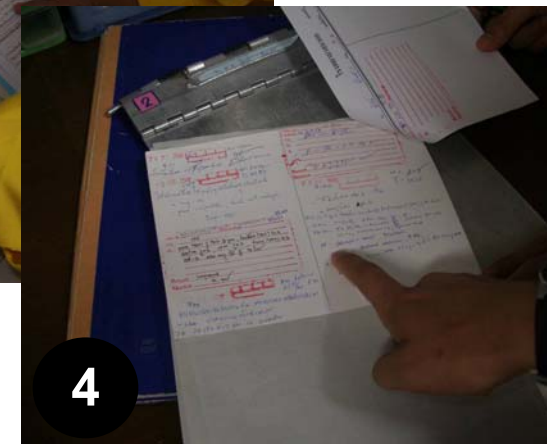
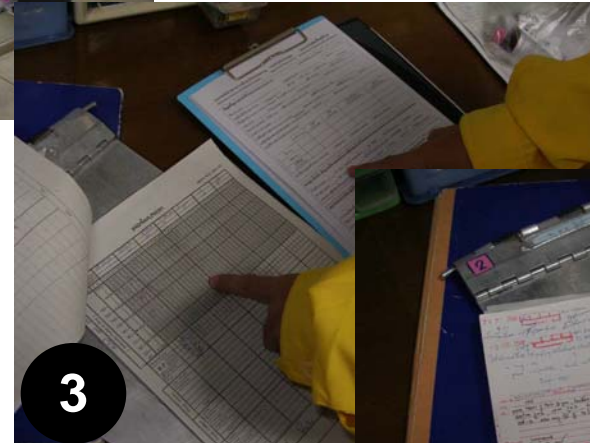
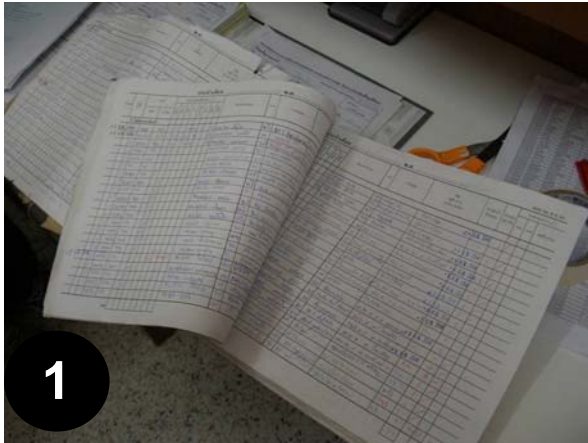




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(Hospital Logbooks)



TPSS - [e_PneumoniaAdmission]

รายนามการแจ้งโรงโรคปอดบวม
...Pneumonia Surveillance Reporting ...

รหัส (ID No.) 14-04313

Respiratory ID: RPS not done * ระบุที่ตั้งแจ้ง (Indicates Required Field)

ข้อมูลพื้นฐานของงานไข้ (Demographic/Patient Information)

ชื่อย่อ (Initial) ชื่อ (First Name) นามสกุล (Surname)

วันเดือนปีเกิด (Date of Birth) วัน/เดือน/พ.ศ. (DD/MM/YYYY) เพศ (Sex)

ภูมิลำเนา (Primary residence of the patient)

บ้านเลขที่ (House Number) หมู่ที่ (Village Number) ชุมชน (Community)

ถนน (Road) จังหวัด (Province) นครพนม (Nakomphanom)

ตำบล (Subdistrict) อำเภอ (District)

หมายเหตุ (Comment)

สัญชาติ (Nationality) ไทย (Thai) สัญชาติอื่นๆ โปรดระบุ (Other Nationality)

โรงพยาบาล (Hospital) * Nakae

Hospital number (HN) Admission number (AN)

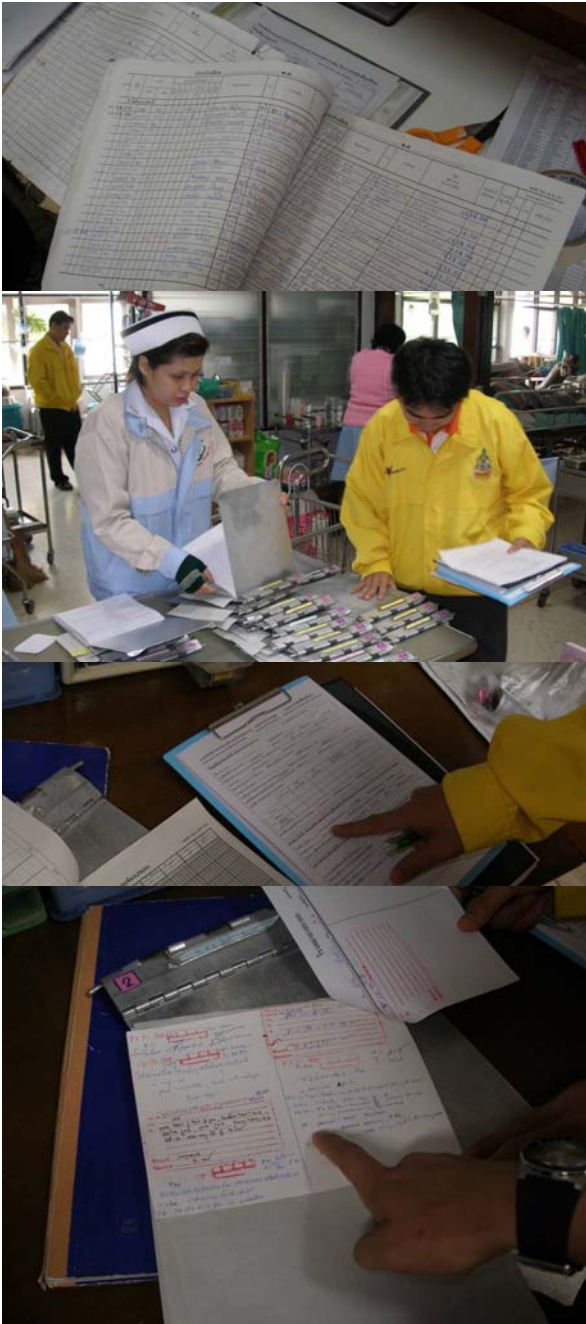
วันรับเข้าโรงพยาบาล (Date of Admission) วัน/เดือน/พ.ศ. อายุ (Age) ปี (years) เดือน (months)

ผลวินิจฉัยโรคขณะรับเข้าโรงพยาบาล (Admission Diagnosis)

ผลวินิจฉัยโรคอื่นๆ (Other Admission Diagnosis)

คนไข้ถูกส่งมาจาก ร.พ. รับ (Referred)

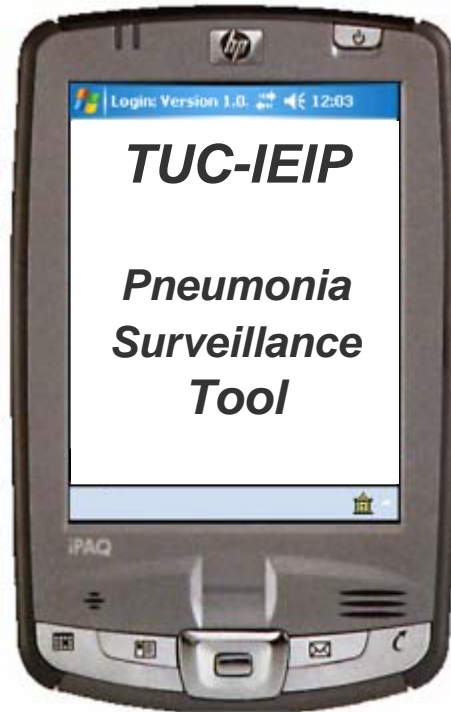
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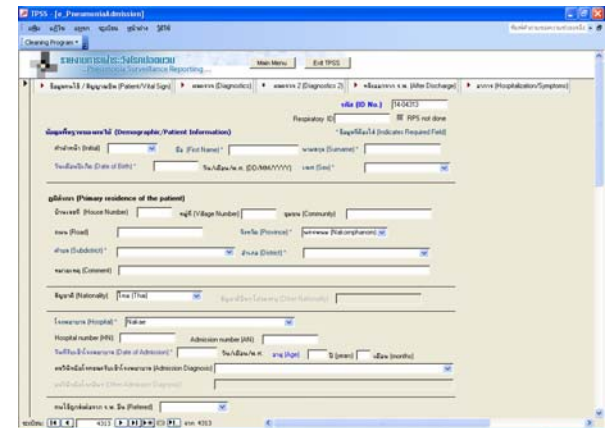
Tier 1



**Data
Collection**

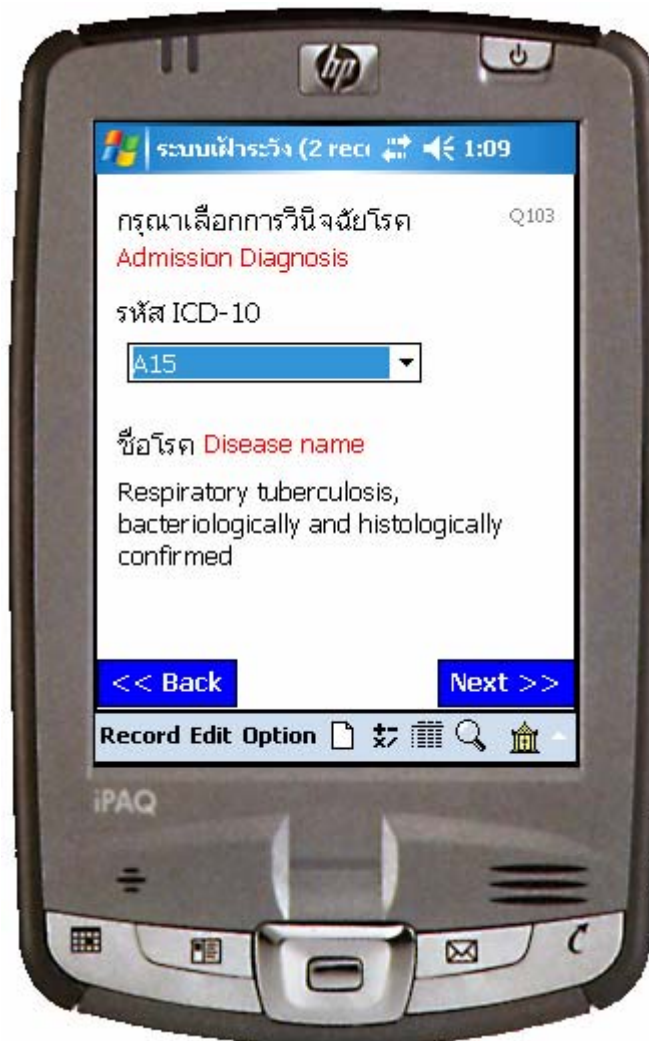


Data Transfer





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Global Health and SMS Application Areas

TRACnet



Background - Rwanda

- ~9.3 million, size of Maryland
 - most densely populated country in Africa
- Three tiered health system with 400 facilities
 - (4 reference hospitals, 30 district hospitals, 366 health facilities)
- 41,000 people on ART (antiretroviral therapy)
- 156 health facilities offering ART
 - (supported by PEPFAR IP's, GFATM and PIH)

Content source: Kariisa, Eddie. 2007



TRACnet & Public Health Purpose

- Designed to support the monitoring of the national HIV/AIDS program
 - Direct response to shortcomings with the routine Health Information System
 - Health Information System was unable to produce program monitoring data in a timely manner

Content source: Kariisa, Eddie. 2007



TRACnet & Public Health Purpose

- Partners:
 - CDC, Treatment and Research AIDS Center (TRAC-Rwanda), National AIDS Commission, Rwanda Information Technology Authority (RITA), Voxiva Inc., Columbia University

Content source: Kariisa, Eddie. 2007



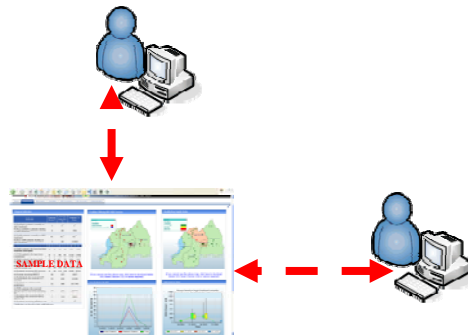
Approach

- Two servers hosted at a local ISP
 - One phone server has voice response system that is accessed through 2 E1 lines (which allows up to 8 simultaneous calls)
 - One web server
- Reverse billing mechanism
 - Toll free number was set up to allow registered users to access phone server at no cost

Content source: Kariisa, Eddie. 2007

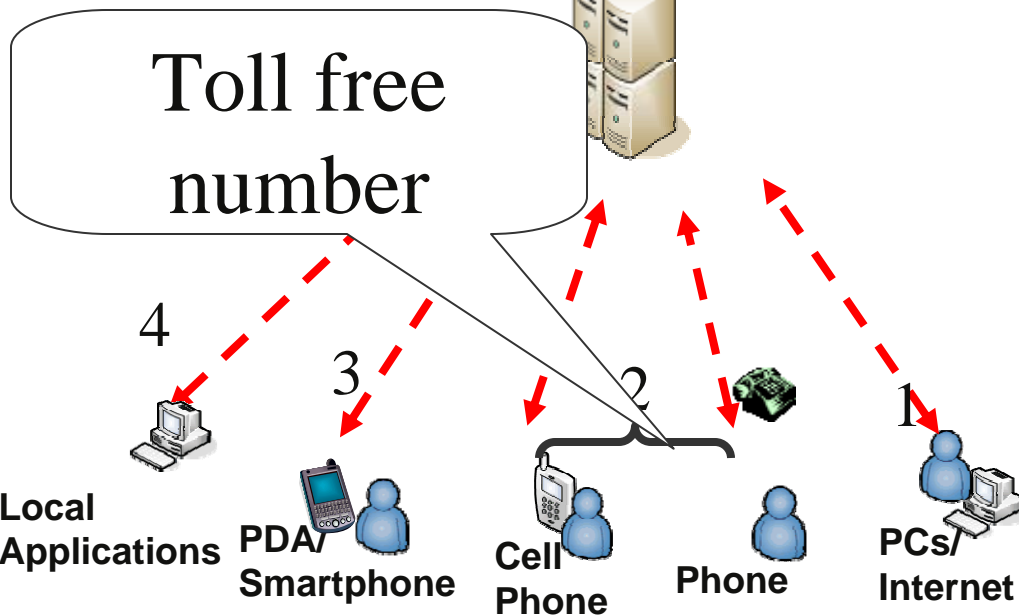


HOW TRACnet WORKS ?



TRACnet allows users to:

- **Collect** real-time information from the field via web, phone, mobile application.
- **View**, analyze and map the data in real-time to make more informed decisions.
- **Communicate** and send alerts and information back out to the field in a timely and systematic way.



Content source: Kariisa, Eddie. 2007

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Developing a Framework for Mobile Computing in Global Health

Principles & Approaches



Mobile Global Health Initiative

- Principles in a broader context
 - Standardization of Health Metrics (*HMN*)
 - Standardization of Approaches
 - Integration of SMS within the broader public health information systems / enterprise health information architecture

Health Metrics Network (HMN)

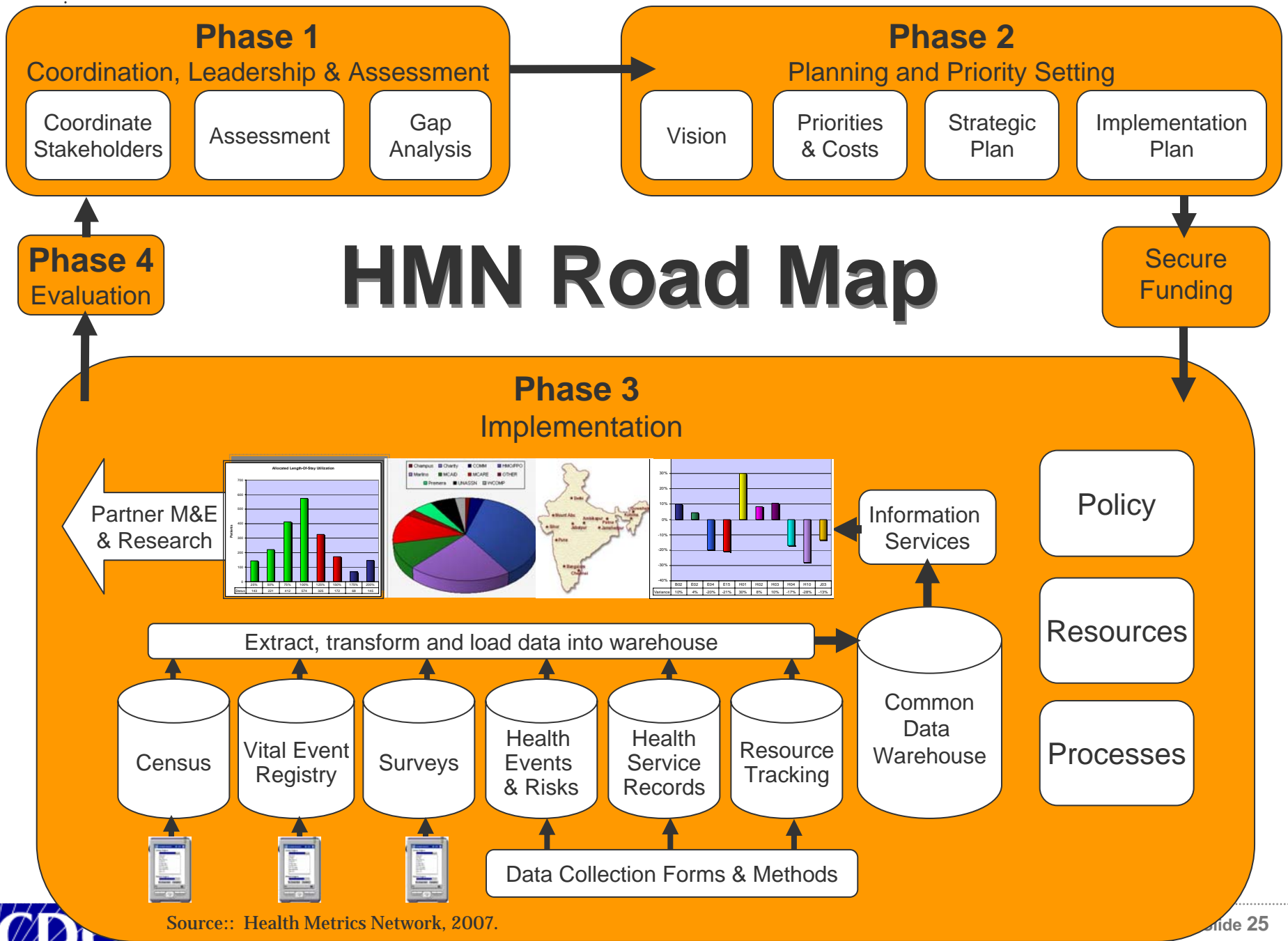
- HMN is the first global health alliance
 - focuses on strengthening health information and statistical systems rather than on a specific disease
- HMN brings together
 - producers and users of health information in support of country-led efforts to strengthen their health information systems

Source: Health Metrics Network, 2006.



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Source: Health Metrics Network, 2007.

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**Special emphasis
SMS –based data
collection approaches**

Source:: Health Metrics Network, 2007.



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Source:: Health Metrics Network, 2007.





SMS Applications in Global Health



SMS Applications in GH

- Emergency Response
 - During the recent earthquake in Rwanda, general information alerts on *what to do during a tremor* were broadcast by SMS

SMS Applications in GH

- Program reporting/monitoring systems
 - Automated SMS reminders for report submission
 - to program administrators
 - Broadcast messages related to program or product
 - to patients, physicians, and health workers

SMS Applications in GH

Patient monitoring systems

- Patient reminders
 - treatment related reminders
 - upcoming or missed
- Information dissemination
 - upcoming public health campaign in a given area



Key Challenges



Mobile Global Health Initiatives

■ Key Challenges

- Limited message length (160 characters)
- Bi-directional communication
 - Assurance of transmission and receipt of SMS data (crucial to public health)
 - SMS best works as a unidirectional tool in public health settings

Observations

- Bidirectional information flow
 - SMS based bidirectional information flow is hard to implement
 - Need for dedicated infrastructure
 - Human capacity tasked with responding to SMS queries
 - Automated systems (standard queries with a set of predefined responses)

Observations

- Successful SMS adoption in global health depends on transmitting and receiving **simple, brief, and actionable information**
 - SMS is not an appropriate technology to disseminate complex health information

Key Points

- **Application of SMS in global health needs**
 - ***Standardization of approaches***: Standardize instruments and vocabularies
 - ***(Electronic) Data Integration***: Create a common HIS framework and infrastructure to integrate SMS with existing enterprise systems
 - ***Human capacity building***: Develop professional training to build informatics capacity to sustain SMS-based technical approach

***Integration of SMS derived data
with existing enterprise-level
health information systems
is critical to the long-term success
of mobile computing in PH***



